CONSUMER GRIEVANCES REDRESSAL FORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED.

TIRUPATI

This 21st day of December' 2024

C.G.No.134/2024-25/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. Y. Chandra Mohan, Kothacheruvu (V), Badvel (M), Kadapa District.

Complainant

AND

- 1. Dy. Executive Engineer/O/Badvel
- 2. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following.

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badvel stating that the electric wires in the 11 KV line passing through his fields are hanging endangering human lives and they are to be tightened.

- **02.** The said complaint was registered as C.G.No.134/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they erected one middle pole in the line and tightened loose wires.
- 03. Heard respondents through video conferencing. Complainant. remained absent. The respondents submit that on receiving the complaint, they erected one middle pole in the line and tightened loose wires. The complainant when we contacted him through phone admitted the same and requested to close the complaint. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
- **04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of December'2024.

CHAIRPERSON

Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.